

Jobs, Education, & Training (JET)

Prepared by the
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for presentation to the
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JET: Helping Low Income Families Attain Self-Sufficiency

- One million Michigan residents live in poverty.
- 239,778 receive cash assistance (88,472 families).
- 50,367 have been on cash assistance for four years or longer (13,356 families with 36,831 children).
- Current cash grant is \$489 for a family of three.

JET Overview

- Jobs, Education and Training (JET) was created as an alternative to current Work First by Workforce Action Network (WAN).
- Provides for:
 - Strong local planning with community partners.
 - Enhanced partnership with MWA and MRS.
 - Better client assessments.
 - Emphasis on barrier removal and skill-building.

JET Overview

- Short-term Family Support (Diversion) option for suitable families.
- Single individualized case plan (FSSP) for all adults receiving FIP.
- Review of clients deferred due to incapacity.
- Longer/stronger post-employment support.
- Planning for advancement/wage progression.
- Stronger sanctions and process.

JET Overview

- JET has expanded from four sites serving 10% of the FIP population to 29 sites serving 50%. Local plans are in place in all sites.
- Measures show improved performance in the JET sites.
- Funding for FY 06 and FY 07 is in place.
- Funding for FY 08 statewide expansion is included in the budget bills being considered subject to final release by SBO.
- Implementation of JET in remainder of state planned for October 1, 2007.

2006 JET pilot sites

The following sites began in April 2006:

- Kent County
- Sanilac County
- Oakland County (Madison Heights)
- Wayne County (Glendale/Trumbull)

(Serve 10% of TANF population)

2007 JET Sites

These sites began in January 2007

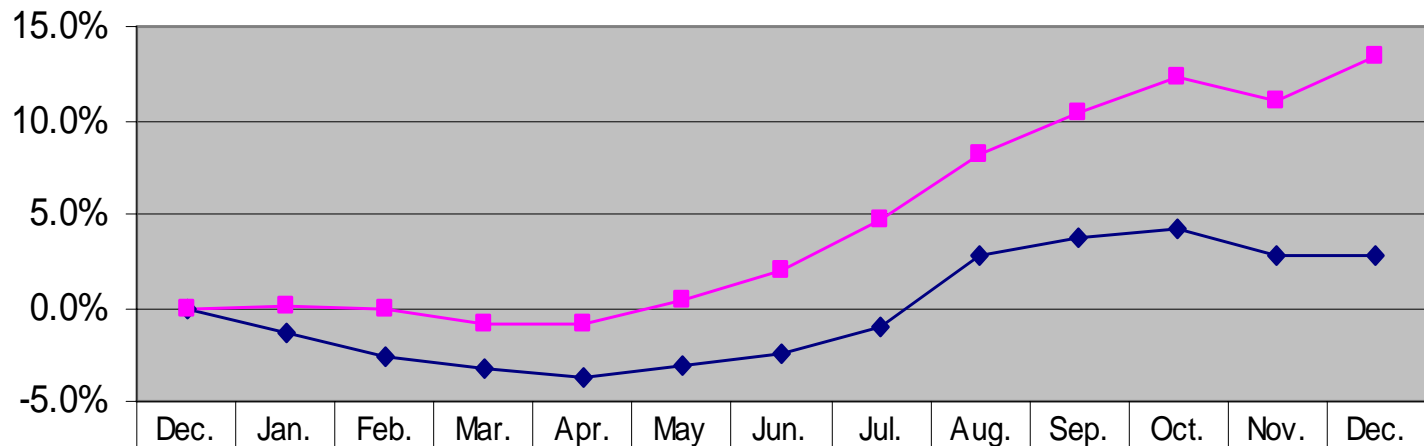
- Antrim
- Benzie
- Berrien
- Clinton
- Eaton
- Genesee (All districts)
- Grand Traverse
- Ingham
- Kalkaska
- Macomb (All districts)
(Serve 50% of TANF population
- Manistee
- Muskegon
- Oakland - Walled Lake
- Oakland - Pontiac
- Saginaw
- Washtenaw
- Wayne - Medbury
- Wayne - Forest/Ellery
- Wayne - Gratiot/7 Mile
- Wayne - Hamtramck
combined with the original sites.)

FIP Policy Changes

- Policy changes made in 2007 support increased engagement, participation, and accountability.
 - 3 stage sanctions effective 4/1/07
 - 3 months first instance.
 - 3 months second instance.
 - 12 months third and subsequent instances.
 - Policy requiring that clients with a work requirement attend Work First/JET before case opening effective May 2007.

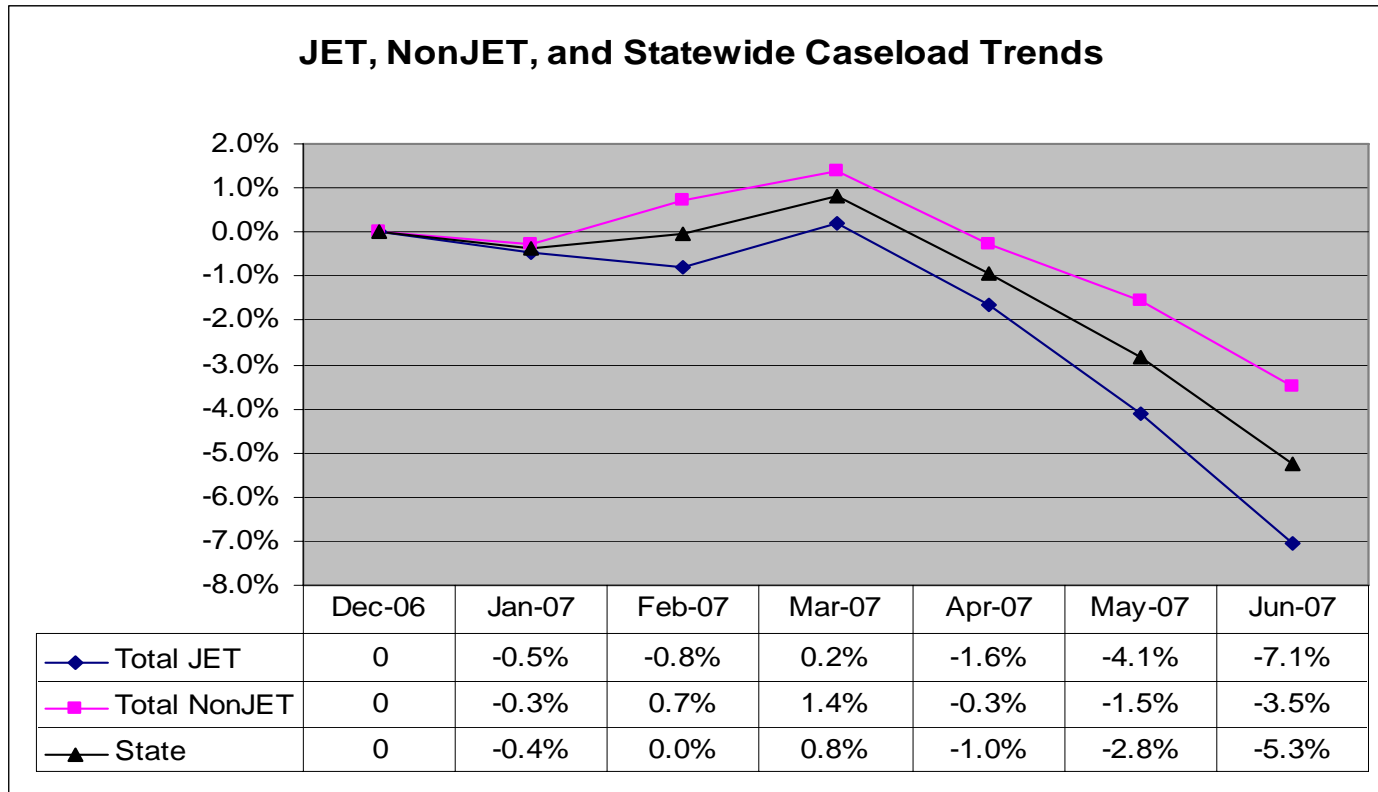
JET/Non-JET FIP Caseloads

JET vs. Non-JET Caseload Trend for 2006



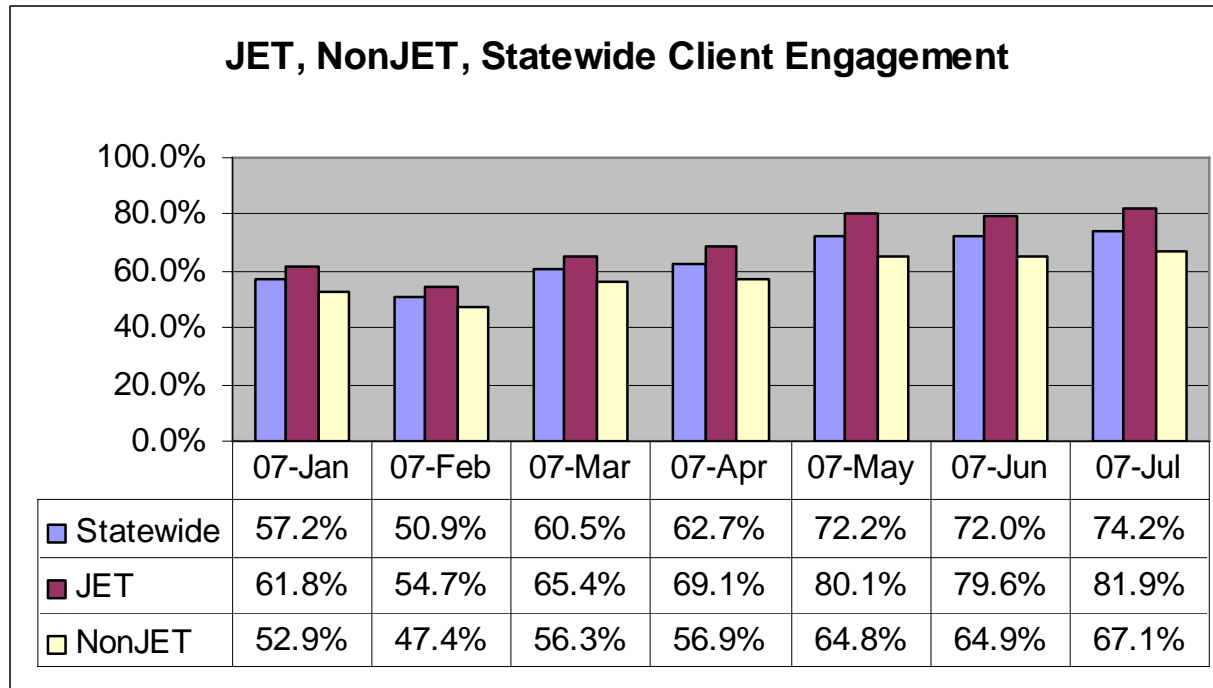
- Michigan's FIP caseload grew by 12.2% in 2006.
- Caseload growth in Non-JET sites was 13.3%.
- JET caseloads grew at 1/5 of the non-JET rate – 2.7%.

JET/Non-JET FIP Caseloads



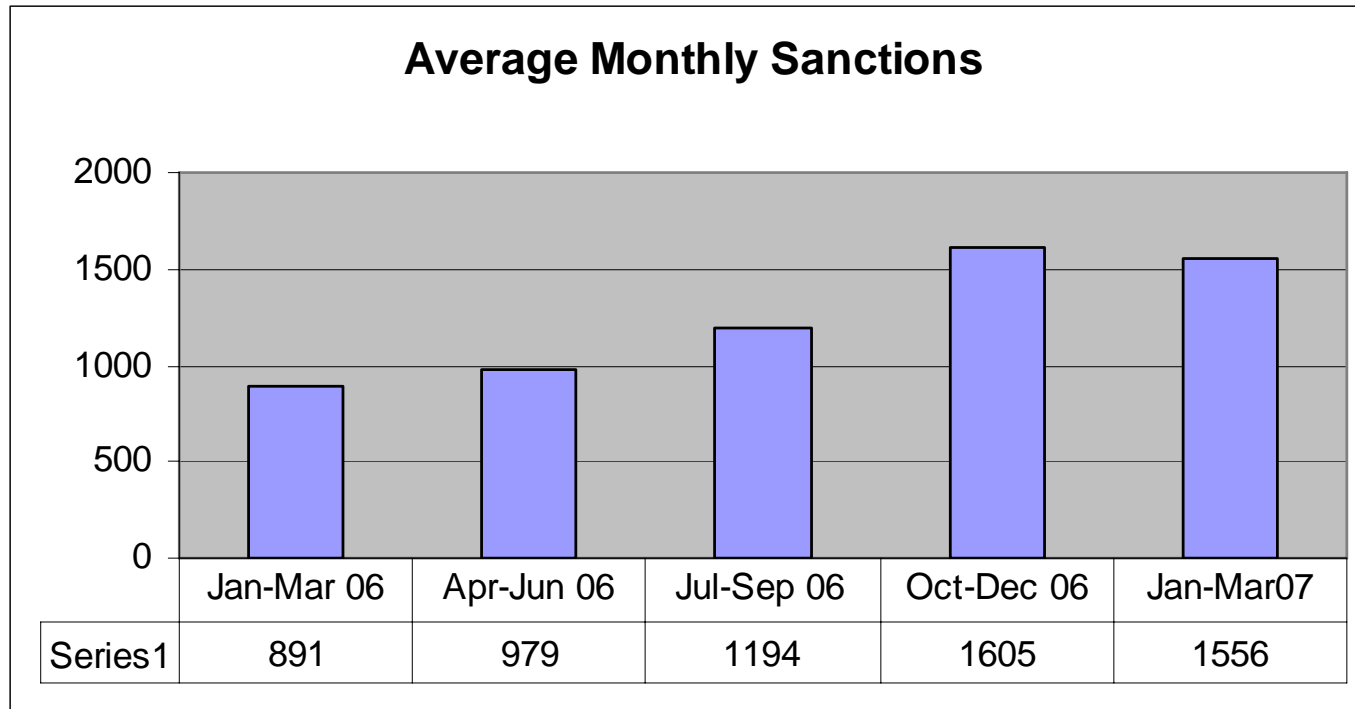
- The statewide average number of FIP cases dropped by 5.3% from January - June 2007.
- JET county caseloads experienced twice the decrease of non-JET sites (Down 7.1% vs. 3.5%).

Engaging the FIP Client



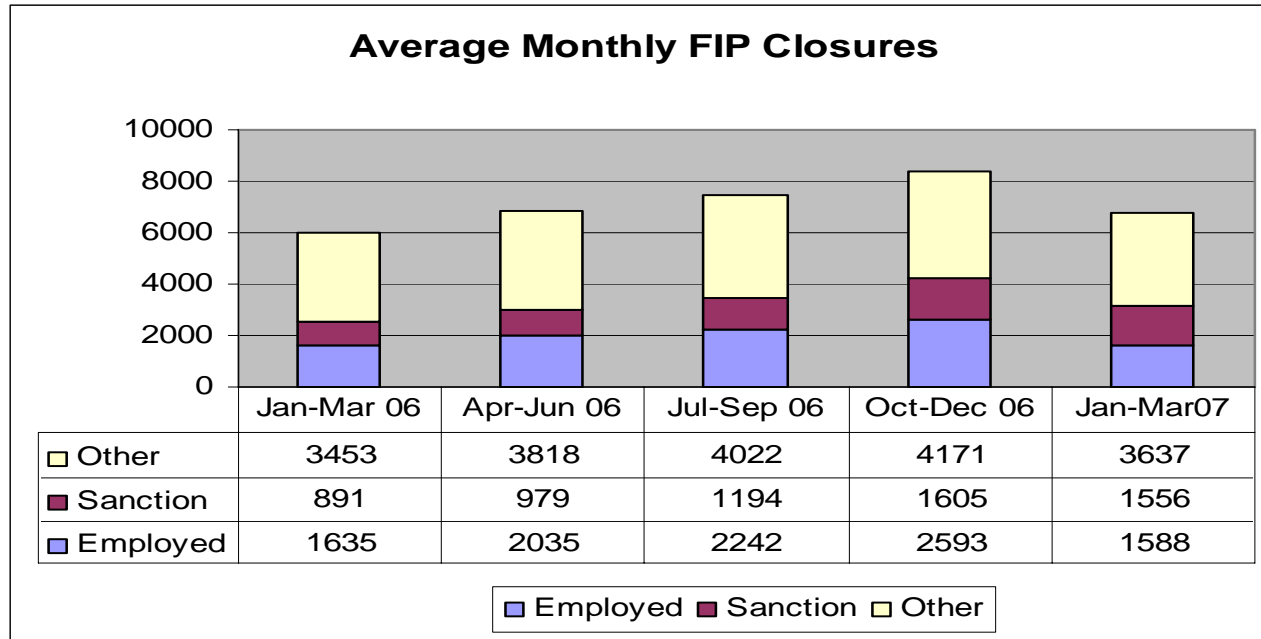
- Assuring that clients with a work requirement are engaged and active with Work First/JET is essential to meeting work participation and client self-sufficiency goals.
- Caseloads of FIS assigned to provide case management to FIP clients were reduced.
- JET was also designed to increase engagement and was expanded to serve 50% of FIP families in January 2007.
- Engagement trend is up statewide and even more in JET sites:
 - Up 17% Statewide
 - Up 20% in JET sites

Noncompliance Follow-up



- March 2006 - First Engagement Reports provided to field staff.
- April 2006 - JET began in four sites (10% of FIP population).
- June 2006 - Began policy of referring to Work First after case opening.
- January 2007 - JET expanded to 29 sites (50% of FIP population).

FIP Closure Trends



- We have reduced caseloads for FIS working with FIP cases
- JET expansion, has increased the amount of time for FIP case management activities.
 - This means more planning and follow-up to assure that plans are being followed.
 - We get more closures either due to success of the plans or failure of the client to work on the plan. Either one can result in closure.
- We opened cases between June 06 and April 07 that would not have opened under previous (or current) policy.
 - Some cases denied previously had to be closed to sanction, when they did not comply.
 - This artificially raised the level of the sanctioning.
 - This artificial raise should disappear in the next few months, since we reversed the policy.
 - However, the sanction level will likely remain somewhat higher than in the past due to the increased case management activity and better case management tools

Serving Person with Disabilities

- Before JET, clients who claimed disability were exempted from Work First, if they applied for SSI.
- The SSI application and appeal process often takes months or even years.
- We have added SSI advocacy services in DHS to help both SDA and FIP clients move as quickly as possible through that process.
- We are also working on arrangements with LSAM to help with the appeal work often needed.
- The objective of this work, however, is limited to successfully navigating the SSI application process.

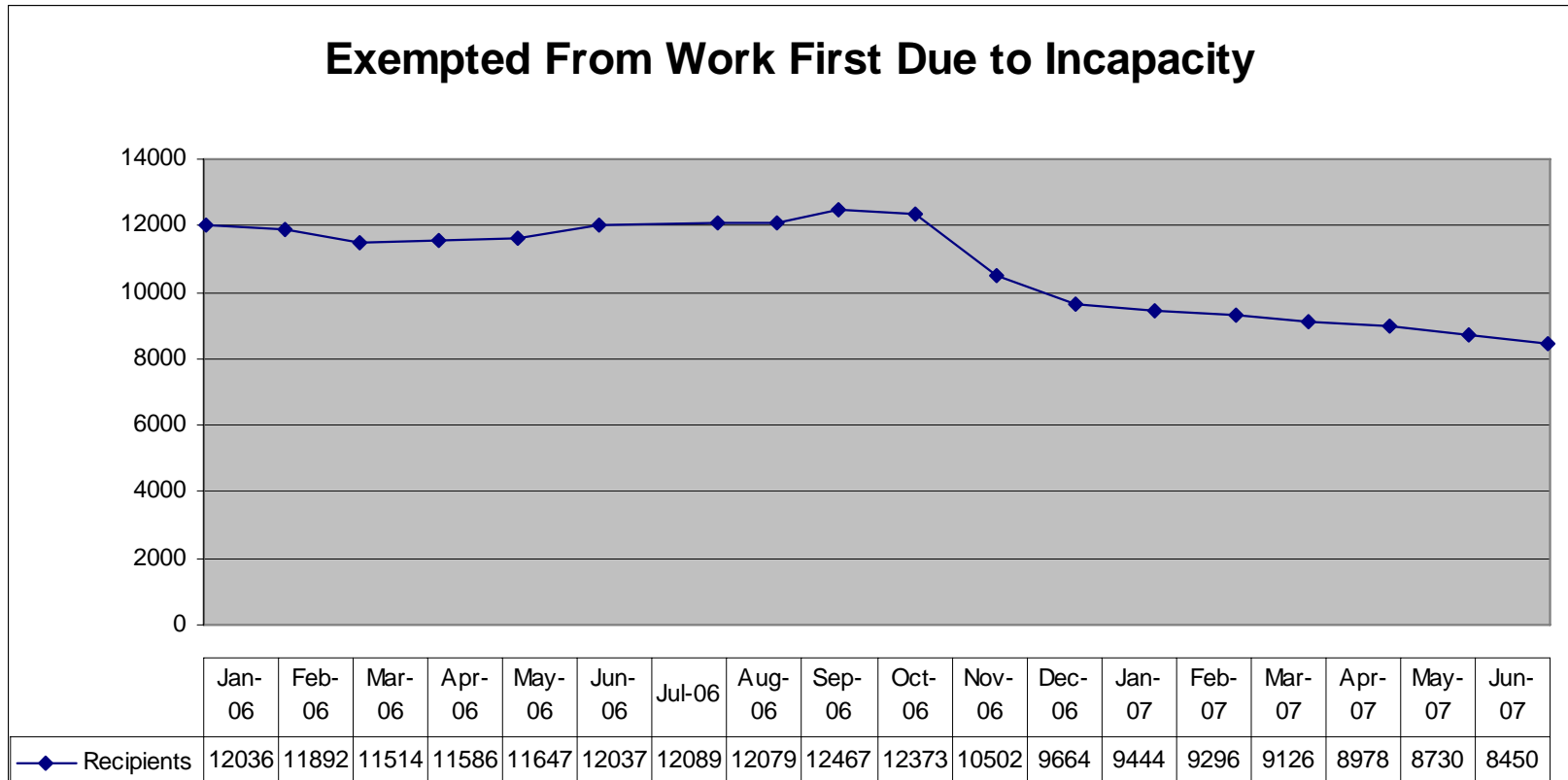
Serving Person with Disabilities

- JET adds a structured process for offering and engaging clients with disabilities in vocational services.
- Through a partnership with Michigan Rehabilitation Services, JET clients claiming disability are referred to MRS for consultation services.
 - Consultation involves a face-to-face interview with the client and review of available medical information.
 - MRS reviews services and supports that are available and attempts to engage clients in these services.
 - Those who do not qualify or are unwilling to engage in vocational rehabilitation services are referred back to DHS for:
 - SSI advocacy help.
 - Referral to JET/Work First.
 - Referral to the Disability Determination Service Medical Review Team (when ability to participate in work activities remains in dispute).

Serving Person with Disabilities

- This process started in the original four JET sites in 2006 and was expanded to all 29 current JET sites in January 2007.
 - 1,608 JET clients have been referred for consultations through 7/18/07.
 - 1,072 consultations have been completed.
 - 544 FIP clients (414 of the consultation clients and 130 others) have been opened by MRS for vocational rehabilitation services.
 - 43 have been referred for other vocational services.
 - 368 did not show and have been or are being followed up regarding non-compliance/sanction.
 - The remainder have been returned to DHS for referral to JET/Work First, SSI advocacy, or MRT determination.
- An additional 142 FIP clients have been referred and opened for MRS services by non-JET sites.

FIP “IN” Exemption Trend



- This process has begun to have significant impact on the number of FIP clients exempted due to incapacity (IN).
- There has been a 32% decrease in clients exempted for this reason since the JET/MRS process began.

JET Outcomes

OUTCOME	CURRENT STATUS
<p>Reduce average monthly FIP caseload for FY 2007 to 88,300.</p>	<ul style="list-style-type: none">• YTD average FY07 caseload is 87,690.• Statewide FIP caseload for June 2007 is 84,122.• Statewide caseload declined by 5.3% since June 2007.• The decline in the JET sites was 7.1% - more than double the rate of decline in the non-JET sites (3.5%).

JET Outcomes

OUTCOME	CURRENT STATUS
At least 9% of JET participants will participate in education or training.	<ul style="list-style-type: none">• Monitoring report is being developed.• Preliminary data for the original four sites - participants enrolled in education and training increased from 70 in April 2006 to 890 in March 2007.

JET Outcomes

OUTCOME	CURRENT STATUS
Increase federal work participation	<ul style="list-style-type: none">• Adjusted target rate for FY2007 is 27.7%.• Preliminary data for year-to-date rate thru February 2007 is 23.6%, JET sites 25.7%.• Projected rate at September 30, 2007 is 50%.
75% of the cases that close will not return to FIP for one year after closure	<ul style="list-style-type: none">• Prior to JET, 50% returned within one year of FIP closure.• JET data not yet available.

Accomplishments

- Improvements made
 - Local pilot plans developed jointly with community partners.
 - Stronger sanctions (90 days) and triage.
 - Improved screening/assessments (FAST).
 - Individually tailored service plans (FSSP).
 - Enhanced partnerships with MWA, MRS, community/ clients.

Accomplishments

- Wider range of services/activities available.
- Customer service improvements:
 - STFS (Diversion) option provided.
 - More involvement in case planning.
- Fairer sanction process.